

How long is the MouldMen quote valid for?

The standard MouldMen fixed price quote is valid for 30 days. Mould is a living organism that grows every 24 hours and has colonised within the first 12 days of being visually noticed. Therefore, the price of treatment may increase every day that your mould remains untreated.

Why is mould growing in my investment property?

There is no set season of the year where mould will grow, and it is an issue that can occur all year round. Mould will begin to form and grow on surfaces in a home when there is a combination of moisture and poor ventilation. If mould is left untreated in these conditions, it will typically begin to spread, becoming detrimental to your health and comfort of living.

Why choose MouldMen over an off-the-shelf, supermarket product?

Supermarket mould removal products just bleach the affected area. It will not kill mould, nor eradicate mould spores airborne within a property. If left untreated large scale mould is a common reason tenants choose to break their lease. The cost of treatment is far less than the cost of finding a new tenant.

What chemicals are used in the MouldMen treatment process?

The MouldMen treatment process is a unique formula that is food safe, non-skin irritant, and water soluble. Our solution allows residents to re-enter their premises within three hours of treatment and is 100% biodegradable after 48 hours.



Will the MouldMen mould removal treatment damage my paint?

This is a common question we get asked, and the answer is no. In fact, the MouldMen team are often told after completing a treatment that the room feels like it has had a fresh coat of paint! However, mould does decompose matter and in instances where the mould has been on a painted surface for a long time, there can be underlying damage to the quality of the paint not obvious until treatment has disrupted the surface. This is a rare occurrence as mould issues are usually dealt with early on.



Will the mould return?

We provide you with a Mould Prevention Plan to help ensure mould doesn't return to the property. While we can't guarantee long term that mould won't return, our prevention plan will go a long way towards ensuring mould stays away.

Note to Property Managers: please feel free to distribute this FAQ along with the MouldMen quote to your Landlord.

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